Information Services Recruitment Pack – IS Database & Applications Support Developer

Edinburgh Napier University

Edinburgh Napier is the #1 modern university in Scotland. We create and support personalised learning and research opportunities for students, staff and partners that nurture talent, create knowledge and shape communities around the world.

We trace our origins to the opening of Napier Technical College in 1964, built around John Napier's 16th Century tower house (which is still used by the university today, celebrated its 500th birthday in 2014). Following the 1992 Higher Education (Scotland) Act, Napier Polytechnic became Edinburgh Napier University in 2009 to more clearly associate itself with the city.

Today, Edinburgh Napier is a university with a reputation and impact that stretches far beyond our shores. Our transnational education programmes (TNE) make us the largest UK higher education provider in Hong Kong. With strong industry links and an outstanding body of research – more than half of which is rated as world-leading or internationally excellent – we are an increasingly prominent member of the global community.

For tomorrow we have bold ambitions expressed through the following strategic themes – building careers, growing networks, advancing knowledge and sustainable growth. We aim to attract staff, students, researchers and partners with the skills, knowledge, expertise and potential to deliver high quality education, advice and research. In short, we aim to make a positive impact on society and the communities we serve and shape their sustainable development.

Join us and you'll find that we support ambition, recognise achievement and encourage innovation in every one of our people. Working at Edinburgh Napier is beyond a job, it's a future full of progression and reward.
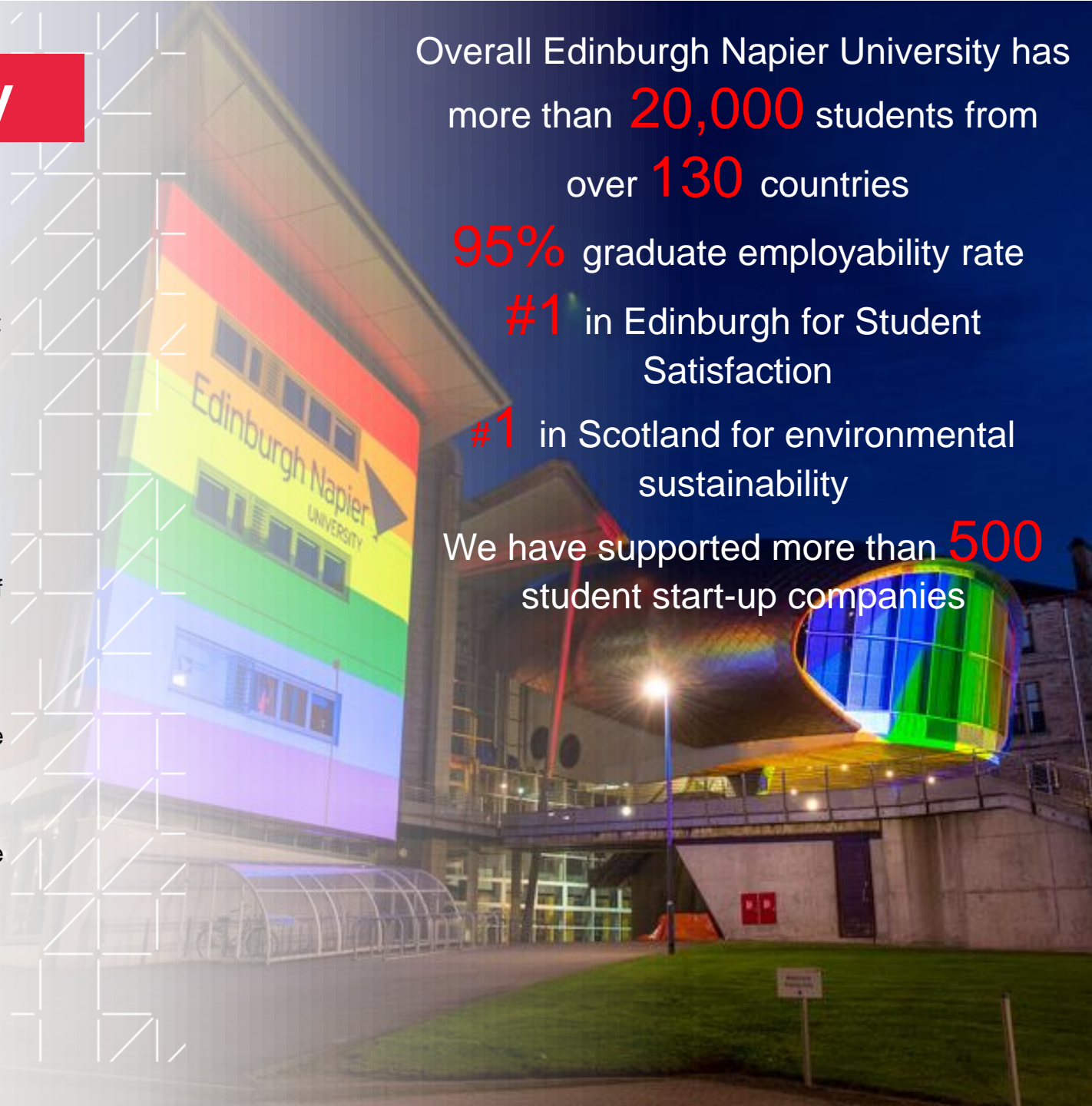
Overall Edinburgh Napier University has more than 20,000 students from over 130 countries

95% graduate employability rate

#1 in Edinburgh for Student Satisfaction

#1 in Scotland for environmental sustainability

We have supported more than 500 student start-up companies

Edinburgh Napier
UNIVERSITY | Information Services

Information Services

The Information Services (IS) department is one of the largest professional services within the university, responsible for the provision of technology systems and library services which support our 20,000 Students and 1500 academic and professional service staff. We are well regarded by both colleagues and students for the wide variety of services provided and, importantly, the collegiate and professional way in which they are delivered. The last two years has demonstrated the resilience and dedication of the IS Team, a team that is greater than the sum of its parts.

Our culture of personal growth, coupled with our flexible, innovative and holistic learning environment, enables employees to shape their development and flourish in their careers.

We want our employees to have fulfilling careers and feel part of a collaborative, supportive, outward looking and externally connected community - creating, sharing and applying knowledge to positively impact individuals and society through teaching, research, enterprise and practice.

Find out why you should join the team by clicking this video

Edinburgh Napier UNIVERSITY | Information Services

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Job Title: IS Database And Applications Support Developer

£33,309 - £39,739 (Grade 5)

Location: Craiglockhart, Edinburgh

Reporting to: Head of Information Systems

Overview

As one of the largest professional services departments in the University, Information Services is responsible for the provision of technology, systems and library services.

Information services underpin all aspects of University operations and provide key enablers to deliver the ambitious University strategies for Learning & Teaching, Research & Innovation and Internationalisation. To achieve this, IS must observe sector and technology trends, listen to its users' needs, develop core, interoperable capabilities that can be re-used in multiple contexts, and ensure that these are expertly delivered based on business priority and value for money.

The role of the Database and Applications Support Analyst is to provide ingenious solutions to problems and develop opportunities . Working with colleagues across IS, Suppliers and the wider University, you will create sector leading solutions to problems and opportunities improving how teaching, learning and research is delivered. These roles will have involvement in delivering change alongside supporting the live service.

IS Database and Applications Support Developer

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Main Duties and Responsibilities

- Contribute to the Target Architecture and Design of the Napier estate through the Design of Learning, Teaching and Research services

- Liaise and build relationships with stakeholders that enable the development of sector leading solutions

- Develop, maintain and support applications and services that underpin learning & teaching, research and corporate services

- Design, upgrade and tune the database estate to achieve optimum performance, through appropriate tool selection

- Lead enterprise level integration, orchestration, migration and transformation of data

- Lead data driven insights through reporting and data retrieval, involving significant volumes of data

- Document solutions to support the resolution of issues and to build the of capability of the team

- Monitor the performance of the services and suggest improvements

- Support the development of team members through mentoring and participation in the Community of Practices, sharing knowledge and techniques

- Manage your personal development, in conjunction with your line manager, to meet your aspirations and the team's capability targets

- Role model the University's values & behaviours

- Be responsible for ensuring that the information and records processed (received, created, used, stored, destroyed) on behalf of the University are managed in compliance with ALL applicable legislation, codes and policies e.g. Data Protection, Information Security and Records Management

Person Specification

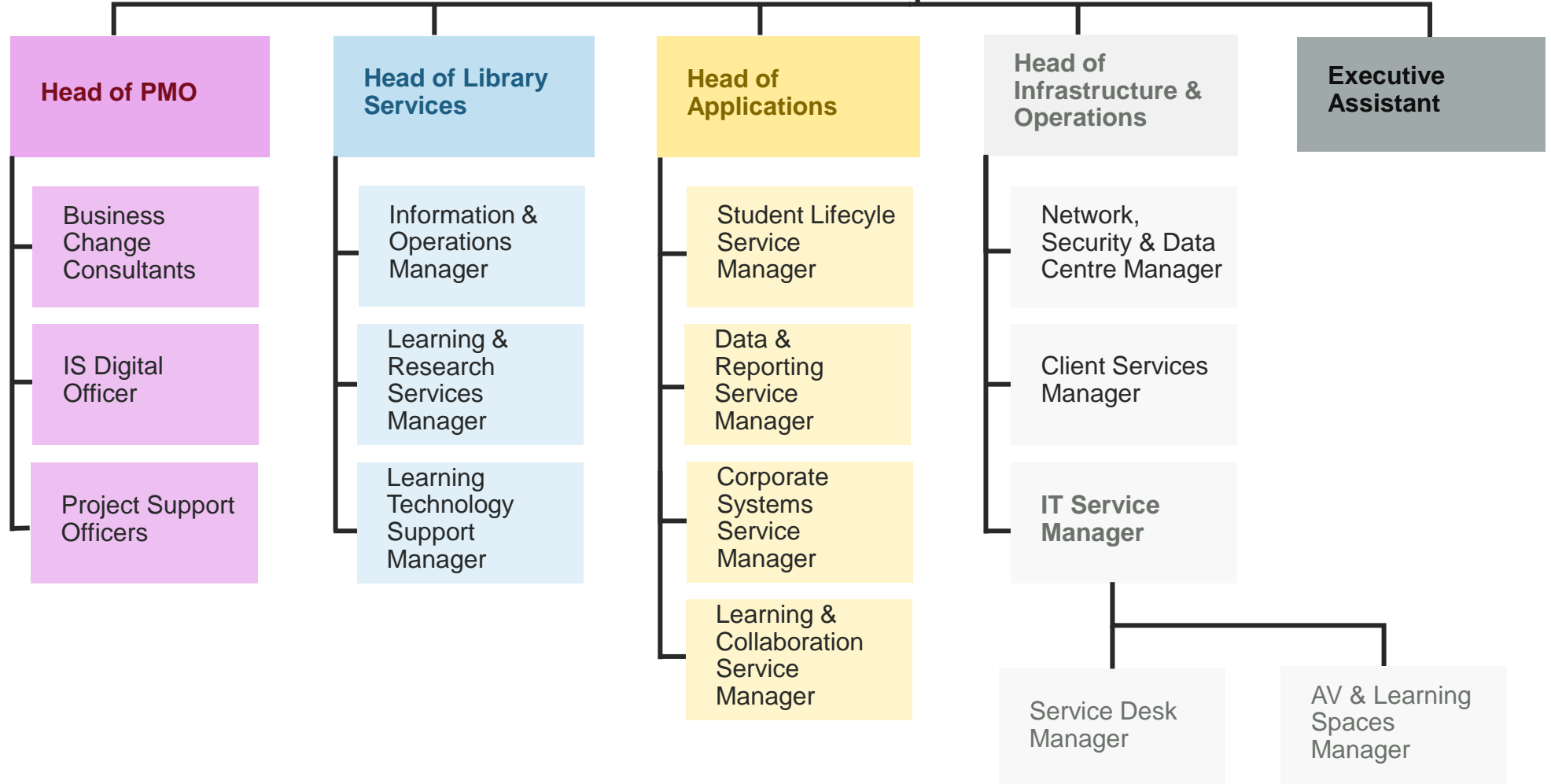**Edinburgh Napier UNIVERSITY**

Skills/Experience

- Qualifications in a relevant discipline or relevant practical experience in a similar role
- A solid working knowledge of - and passion for – the software development lifecycle, application support, data management and databases
- Experience of designing and tuning, databases and reporting, using appropriate tooling to improve the efficiency of services
- Experience of enterprise level data migration and data orchestration
- Capability to build a continuous learning in an analyst and engineering community
- Proficient in MS SQL, MySQL and MS SQL Server Integration Services (SSIS)
- Experience of working with Tomcat and Linux
- Good written and verbal communication skills, with an ability to influence stakeholders positively through sharing content clearly and concisely
- Good organisational skills, with an ability to deliver results within agreed timescales
- An independent and proactive learner, with a willingness to collaborate, seek advice or support when necessary. Experience in developing people
- An awareness of the higher education environment

Diversity, Purpose & Values

Purpose & Strategy

Our purpose is to deliver high quality education and research to add value to the social, cultural and economic capital of the communities we serve and shape their development. We want to be recognised as a University that acts with respect and integrity and creates an environment where everyone involved feels proud, confident, challenged and supported. Building on the success of Strategy 2020, our new strategy, Shaping our Future: Driving Distinctiveness, incorporates three new strategic objectives along with a commitment to growing sustainably.

Equality and diversity

We want to be recognised as a University that acts with respect and integrity and to create an environment where **everyone** involved feels proud, confident, challenged and supported. This continues in the IS department where we promote **diversity** amongst the staff community.

Our equality reports provide information on staff and student diversity and our commitment to creating a culture of **inclusion** at Edinburgh Napier University. More of which can be found here:
https://www.napier.ac.uk/about-us/university-governance/equality-and-diversity-information

Our Values

- Professional
- Ambitious
- Innovative
- Inclusive

Benefits

Working with Edinburgh Napier University offers much more than a salary. All staff are encouraged and supported in their career development, with opportunities to take on new challenges, develop new capabilities and realise your professional potential.

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Your future

Continued professional development support
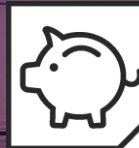
Career average pension scheme

Lifestyle

Employee Assistance
Excellent holidays:
up to 46 days
Flexible working options
Cycle to work scheme

Peace of Mind

Death in service benefit for pension scheme members

Discounted private healthcare

Savings

Discounted Gym
Discounted Shopping
Discounted Travel

How to apply

- If you are interested in this role, please forward your CV with full salary details to brucearrighi@hamiltonforth.com

- First stage interviews will be conducted by retained consultant, Bruce Arrighi at Hamilton Forth.

- Second stage interviews will be with a panel from Edinburgh Napier University.

- Candidates will also have the opportunity to have a tour of the campus.

- Please note all third party applications will be forwarded to Hamilton Forth.

Bruce Arrighi, CIO Services
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